

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**Telecommunications Division  
Carrier Branch**

**RESOLUTION T-16831**

**R E S O L U T I O N**

Resolution T-16831, Verizon California Inc. (U-1002-C). Requests Authority to Withdraw Alarm Transport Service for Which Equipment is Manufacturer Discontinued and Replacement Parts are No Longer Available.

By Advice Letter No. 10,755 Filed February 13, 2004.

---

**Summary**

This Executive Director Action Resolution authorizes Verizon California Inc. (Verizon) to withdraw Alarm Transport Service for which the use of equipment necessary for the provision of this service will no longer be available due to equipment being manufacturer discontinued and replacement parts no longer available.

**Background**

This service transports alarm signals for single-party exchange service subscribers while allowing both the transmission of alarm signals and the use of the telephone over the existing subscriber loop via derived local channel technology. Verizon markets this service as Scan Alert and/or Base 10. This service utilizes a transmission system and components provided by BASE Ten Systems Inc., and is provided in conjunction with SBC's BASE TEN host computer and Scanner equipment.

SBC grandfathered their similar service, Poll Star on April 22, 2003 in Advice Letter (AL) No. 23589. SBC has subsequently filed to withdraw Poll Star effective March 31, 2004 in AL No. 24432, citing that the equipment to provision the service is manufacturer discontinued and replacement parts are no longer available. Resolution T-16823 approved SBC's request effective on March 31, 2004. As a result of this filing, all scanners will be removed from SBC's central offices, resulting in the discontinuation of service to Verizon's Scan Alert customers.

Verizon has 23 customers and two alarm companies that are affected. These customers were notified by certified mail on February 20, 2004 to both the mailing address and service address of each customer. Verizon followed by contacting each customer by phone on March 2, 2004 to assure they had properly notified all customers.

### **Notice/Protests**

Notice of AL No. 10,755 was published in the Commission Daily Calendar of February 20, 2004. Verizon states that copies of AL 10,755 have been mailed to interested utilities and/or parties. No protest to this AL has been received.

### **Discussion**

Telecommunications Division (TD) has reviewed Verizon's AL No. 10,755 and its notifications sent to its Scan Alert customers. TD concludes that Verizon's request for authority to withdraw Scan Alert Service is reasonable. And therefore, should be approved under Resolution No. T-9598 which authorizes the Executive Director to grant authority to freeze or limit communications utility services for which equipment is manufacturer discontinued.

Since the equipment used to provision Scan Alert service will no longer be available to Verizon pursuant to the conditions stated in T-16823, which granted SBC authority to withdraw Poll Star Service. TD recommends that the Commission approve this filing.

Commission approval is based on the specifics of the Advice Letter and does not establish a precedent for the contents of future filings or for Commission approval of similar requests.

### **Findings**

1. Verizon requests authority to revise schedule Cal.P.U.C. Nos. C-1 and AC to withdraw Alarm Transport Service for which the use of equipment necessary for the provision of this service will no longer be available.
2. After reviewing AL No. 10,755 and Commission Resolution T-16823, TD recommends that the Commission approve this filing.
3. Pursuant to the authority granted the Executive Director in Resolution No. T-9598, Verizon's request for authority to revise Schedule Cal. P.U.C. Nos. C-1 and AC is reasonable and should be granted.

**THEREFORE, IT IS ORDERED that:**

1. Verizon California Inc. is granted authority to revise Schedule Cal. P.U.C. No. C-1 and AC to withdraw Alarm Transport Service effective March 31, 2004.
2. AL No. 10,755 of Verizon California Inc. and accompanying tariff sheets shall be marked to show that they were authorized by California Public Utilities Commission Resolution No. T- 16831 and its effective date.
3. This Resolution is effective today.

I hereby certify that this Resolution was adopted by Executive Action Resolution on March 19, 2004.

/s/ WILLIAM AHERN

---

WILLIAM AHERN  
Executive Director